

SchoolSpider – Parent Communication platform

1. Download the SchoolSpider parent app to your mobile or tablet device



2. Once you have downloaded and opened the app, you will be asked to select the school from the dropdown list:



3. Click on Parent Login at the top of the screen:



4. Click on 'Create Account':



5. Enter your email address, select the school and click on 'Send link'



The image shows a 'Create your account' form for SchoolSpider. The form is set against a yellow background with a subtle pattern. At the top left is the SchoolSpider logo, which consists of a red spider icon and the text 'SchoolSpider'. Below the logo, the heading 'Create your account' is centered. The main content of the form is a white box with rounded corners. Inside this box, there is a text prompt: 'Please enter your email so we can send you a link to create your password.' Below this prompt is a text input field with the placeholder text 'Enter your email address'. Underneath the input field is another text prompt: 'What school do your children attend?'. This is followed by a dropdown menu with the text 'Select your School' and a downward-pointing arrow. At the bottom of the form, there are two buttons: a 'Cancel' button on the left and a 'Send link' button on the right.

6. You will receive an email from 'Whitchurch Primary School' asking you to reset your password. Please follow the instructions to create a password and then log in to SchoolSpider

You are receiving this email because either you or your school has requested a password reset / create for your guardian account.

Your Username: **Your username will be your first and last name, no spaces and all lower case**

[Reset Password](#)

This password reset link will expire in 60 minutes.